

## P.S.C. No. 5 - Telephone

Hancock Telephone Company

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## RATES

## Supplemental Services Monthly Rates

		Residential	Business
1.	Touch Tone	\$N/A	\$N/A
2.	Custom Calling Service:		
	Call Waiting with		
	Cancel Call Waiting	\$2.25	\$3.25
	Call Forwarding	\$1.00	\$2.00
	Call Forward-Busy	\$1.00	\$2.00
	Call Forward-Don't Answer	\$1.00	\$2.00
	Call Forward-Busy or		
	Don't Answer	\$N/A	\$N/A
	Call Forwarding with		
	Remote Activation	\$2.25	\$3.25
	Three Way Calling	\$1.00	\$2.00
	Speed Calling 8-Code	\$1.00	\$2.00
	Speed Calling 30-Code	\$2.25	\$3.25
	Call Restriction	\$N/A	\$N/A
	Intercom Calling	\$N/A	\$N/A
	Call Transfer	\$N/A	\$N/A
	Reminder Service	\$N/A	\$N/A
	Hot Line	\$N/A	\$N/A
	Warm Line	\$N/A	\$N/A
	Two Feature Discount	20%	20%
	Three Feature Discount	20%	20%

Date Issued: May 3, 2004

Date Effective: June 3, 2004

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York

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## RATES

## Supplemental Services Monthly Rates

		Residential	Business	
3.	Custom Calling Packages	N/A	N/A	
4.	Remote Call Forwarding	\$6.72	\$11.39	
5.	Multi-line Hunt Service	N/A	N/A	
6.	Extended Number Referral Service	N/A	N/A	
7.	Data Security Service	N/A	N/A	
8.	Busy Verification Service	N/A	N/A	
9.	Interruption Service	N/A	N/A	
10.	Directory Assistance	N/A	N/A	
11.	*Critical Facilities			(N)
	Administration Charge			(N)
	First Hour	\$136.04	\$136.04	(N)
	Each Additional ½ hour	\$68.02	\$68.02	(N)

\*Issued in compliance with Commission Order in Case 03-C-0922 dated July 28, 2004.

Date Issued: December 22, 2004

Date Effective: January 13, 2005

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York

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## RATES

## G. Supplemental Services Monthly Rates

	Residential	Business
11. Voice Mail Service		
A. Standard Service		
Monthly Recurring	\$4.00	\$4.00
Maximum Message		
Length (minutes)	1 Min	1 Min
Maximum Total		
Messages Stored	N/A	N/A
Direct Number Access *		
Per Assignment	\$3.00	\$4.00
B. Optional Services		
Auto Attendant	N/A	\$25.00
Pager Notification	\$1.75	\$1.75
Announcement Service	\$3.00	\$3.00

\* Customers choosing not to purchase Direct Number Access must purchase Call Forwarding Service.

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## RATES

## G. Group Seven (Supplemental Services)

Residential Business

## 13. Class Services

Automatic Redial:

Per Use

\$0.50

\$0.50

Monthly

\$2.00

\$3.00

Call Return:

Per Use

\$0.50

\$0.50

Monthly

\$2.00

\$3.00

Customer Originated Trace

\$1.50

\$1.50

Priority Ringing:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Preferred Call Forwarding:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Call Screening:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Special Call Acceptance:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Anonymous Call Rejection:

Per Use

\$.50

\$.50

Monthly

\$2.00

\$3.00

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## RATES

G. Group Seven (Supplemental Services)		Residential	Business
14. Class Services (cont'd)			
Call ID		\$4.00	\$5.50
Call ID + Name		\$6.00	\$7.50
Call Waiting with Calling Name + Number ID		\$2.75	\$3.75
Blocking Option Change Charge:			
Per-Call Restrict		\$5.00	\$5.00
Per-Line Restrict		\$5.00	\$5.00

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