

## P.S.C. No. 5 - Telephone

Hancock Telephone Company

Addenda 1  
Original Page 1

## RATES

## Supplemental Services Monthly Rates

	Residential	Business
1. Touch Tone	\$N/A	\$N/A
2. Custom Calling Service:		
Call Waiting with		
Cancel Call Waiting	\$2.25	\$3.25
Call Forwarding	\$1.00	\$2.00
Call Forward-Busy	\$1.00	\$2.00
Call Forward-Don't Answer	\$1.00	\$2.00
Call Forward-Busy or		
Don't Answer	\$N/A	\$N/A
Call Forwarding with		
Remote Activation	\$2.25	\$3.25
Three Way Calling	\$1.00	\$2.00
Speed Calling 8-Code	\$1.00	\$2.00
Speed Calling 30-Code	\$2.25	\$3.25
Call Restriction	\$N/A	\$N/A
Intercom Calling	\$N/A	\$N/A
Call Transfer	\$N/A	\$N/A
Reminder Service	\$N/A	\$N/A
Hot Line	\$N/A	\$N/A
Warm Line	\$N/A	\$N/A
Two Feature Discount	20%	20%
Three Feature Discount	20%	20%

Date Issued: May 3, 2004

Date Effective: June 3, 2004

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York

## P.S.C. No. 5 - Telephone

Hancock Telephone Company

Addenda 1  
Original Page 2

## RATES

## Supplemental Services Monthly Rates

		Residential	Business
3.	Custom Calling Packages	N/A	N/A
4.	Remote Call Forwarding	\$6.72	\$11.39
5.	Multi-line Hunt Service	N/A	N/A
6.	Extended Number Referral Service	N/A	N/A
7.	Data Security Service	N/A	N/A
8	Busy Verification Service	N/A	N/A
9.	Interruption Service	N/A	N/A
10.	Directory Assistance	N/A	N/A

Date Issued: May 3, 2004

Date Effective: June 3, 2004

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York

## P.S.C. No. 5 - Telephone

Hancock Telephone Company

Addenda 1  
Original Page 3

## RATES

## G. Supplemental Services Monthly Rates

	Residential	Business
11. Voice Mail Service		
A. Standard Service Monthly Recurring	\$4.00	\$4.00
Maximum Message Length (minutes)	1 Min	1 Min
Maximum Total Messages Stored	N/A	N/A
Direct Number Access * Per Assignment	\$3.00	\$4.00
B. Optional Services		
Auto Attendant	N/A	\$25.00
Pager Notification	\$1.75	\$1.75
Announcement Service	\$3.00	\$3.00

\* Customers choosing not to purchase Direct Number Access must purchase Call Forwarding Service.

Date Issued: May 3, 2004

Date Effective: June 3, 2004

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York

## P.S.C. No. 5 - Telephone

Hancock Telephone Company

Addenda 1  
Original Page 4

## RATES

## G. Group Seven (Supplemental Services)

Residential Business

## 13. Class Services

Automatic Redial:

Per Use

\$0.50

\$0.50

Monthly

\$2.00

\$3.00

Call Return:

Per Use

\$0.50

\$0.50

Monthly

\$2.00

\$3.00

Customer Originated Trace

\$1.50

\$1.50

Priority Ringing:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Preferred Call Forwarding:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Call Screening:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Special Call Acceptance:

Per Use

\$.75

\$.75

Monthly

\$2.50

\$3.50

Anonymous Call Rejection:

Per Use

\$.50

\$.50

Monthly

\$2.00

\$3.00

Date Issued: May 3, 2004

Date Effective: June 3, 2004

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York

## P.S.C. No. 5 - Telephone

Hancock Telephone Company

Addenda 1  
Original Page 5

## RATES

G. Group Seven (Supplemental Services)		Residential	Business
14. Class Services (cont'd)			
Call ID		\$4.00	\$5.50
Call ID + Name		\$6.00	\$7.50
Call Waiting with Calling Name + Number ID		\$2.75	\$3.75
Blocking Option Change Charge:			
Per-Call Restrict		\$5.00	\$5.00
Per-Line Restrict		\$5.00	\$5.00

Date Issued: May 3, 2004

Date Effective: June 3, 2004

Issued By: Robert C. Wrighter, Sr., President, Hancock, New York